

## FANS CODE OF CONDUCT

Aston Villa Football Club (the “Club”) is committed to, as far as possible, ensuring the health and safety of fans, and to providing as safe and suitable an environment as possible. To do this, all fans attending the Club’s premises at Villa Park (the “Stadium”) must behave in a safe and responsible manner at all times.

This Fans Code of Conduct (“Code of Conduct”) applies to all people attending any football match at the Stadium (a “ Match”). By purchasing a Match ticket, you are agreeing to comply with this Code of Conduct. If you have purchased a ticket for someone else, please make sure that they read this Code of Conduct. By not complying you are jeopardising public health and the health of fellow fans, Club staff and the Club’s reputation.

By attending a Match you acknowledge that you will be attending a public event where there is a risk of transmission of COVID-19 and that it is impossible for the Club to eliminate the risk of transmission of COVID-19. Therefore, if you are not willing to comply with this Code of Conduct or, based on your own health status and susceptibility to infection and that of those in your family and/or household and/or social bubble, you feel uncomfortable with the risk, you should not attend a Match.

ANY BREACH OF THIS CODE OF CONDUCT MAY RESULT IN YOU BEING REMOVED FROM THE STADIUM AND/OR MAY RESULT IN A SIGNIFICANT BAN FROM ATTENDING FUTURE MATCHES AT THE STADIUM.

1. You are responsible for your own health. You should act in ways that protect your health and the health of others and avoid acting in a way that might risk the health of others at the Stadium. You should read and understand this Code of Conduct and all applicable Government guidance and be respectful and understanding to others at the Stadium.
2. You should not engage in any conduct that is intended to transmit the COVID-19 virus to another person or any conduct that can be reasonably construed to be intending to transmit the COVID-19 virus to another person. If you do, you will be ejected from the Stadium, the Police will be contacted, and you may receive a lifetime ban from the Stadium.
3. You should not attend the Stadium if you have any COVID-19 Symptoms (a temperature of 37.8 degrees or above, a new continuous cough, a loss of sense of taste/smell or any other symptoms officially recognised as being symptoms of COVID-19).
4. Plan your journey in advance to arrive in good time to go through all the necessary entry procedures.
5. You should not gather outside the Stadium before or after the Match in a way that breaches the instructions of stewards or other Club staff.
6. Government has indicated that entry requirements for certain venues may be mandated from 1<sup>st</sup> October onwards and in preparation of this the Club may carry out random checks on fans’ COVID vaccination status. The Club may therefore ask you to provide your COVID status certification for checking on entry to the Stadium. This refers to providing proof of a full vaccination (2 doses 14 days prior to attendance at the Match) or a negative lateral flow test taken within the last 48 hrs.
7. You should do all you can to observe social distancing at all times, including on the way to and from the Match. If you use public transport, please make sure you are wearing a face covering and complying with all relevant Government guidelines.

8. You must be the named supporter on your ticket.

9. You must bring a face covering to wear in all indoor areas. Government have stated they “expect and recommend that members of the public continue to wear face coverings in crowded and enclosed spaces where you come into contact with people you don’t normally meet”. Therefore, all supporters aged 11 or over are expected and recommended to wear a face covering whenever located in indoor areas other than when eating or drinking or where exempt. Face coverings are not required to be worn by fans when they are seated in the Stadium bowl, which is left to personal choice.

10. You must supervise any children attending with you and ensure that they and others attending with you following this Code of Conduct at all times.

11. You must sanitise your hands before entering the Stadium and regularly thereafter. Hand sanitiser dispensers will be located at all entrances to the Stadium and throughout the concourses. Please make use of these. You are also permitted to bring into the Stadium hand sanitiser for your own personal use in plastic bottles no larger than 50ml.

Ensure your mouth and nose is covered if you need to cough or sneeze, using your face covering, a tissue and/or the crook of your elbow as appropriate. Tissues should be disposed of carefully and safely and you should ensure you wash or sanitise your hands appropriately.

12. Where they are in place, you must follow all directional signage, steward’s instructions and please do not stop unless necessary.

13. You must only sit in the seat allocated to you on your ticket. Remain in your seat whenever possible. Where possible wait for times when gangways are clear before leaving your seat and always follow the signs indicating which way to go.

14. Avoid face to face contact with other fans when moving to and from your seat – for example by turning your back as you pass.

15. When using the Stadium’s amenities, such as toilets, food and drink outlets, or concessions, avoid queues wherever possible by checking to see if any of them are not in use or following the instructions of stewards and other staff members. If you purchase food and soft drinks (excluding alcohol) please take them directly to your seat in the Stadium bowl to allow as much space in the concourse area as possible. Congregation in the concourse areas is not permitted.

16. The Stadium will be a cashless stadium to help ensure safe social distancing practices and minimise contact at all points of sale. This includes the Villa Store, with card payments widely accepted in and around the Stadium.

17. You should avoid hugs, high-fives, spitting and any close contact with anyone not in your family or household or social bubble.

18. You should wash your hands regularly throughout your time at the Stadium with warm water and soap for at least 20 seconds. Where possible, avoid touching handrails, doors etc.

19. You should make use of the hygiene stations located around the Stadium to clean areas you are using before and after use.

20. At the end of the Match, please stay in your seats and wait for instructions from the Club’s stewards as to when it is safe to leave.

21. If you develop COVID-19 symptoms whilst at the Stadium, please notify the nearest member of Club staff immediately and medical advice will be sought. You may be asked to leave the Stadium at the earliest possible opportunity and encouraged to book a COVID-19 antigen test as soon as possible.

22. You must refrain from throwing the Match ball back directly onto the pitch if it is kicked out of play and into the stands. Please pass the ball to a member of the stewarding team so that they can arrange for it to be sanitised and returned to the field of play.

23. You must not approach any of the Club's or visiting club's players or members of coaching staff at any time. Players and staff are not permitted to sign autographs or pose for photographs at this time.

24. You must comply with all other relevant guidance and rules related to COVID-19 protection, including those of the government and public health authorities.

25. All other terms and conditions and ground regulations continue to apply.

26. Premier League and Government guidance may require this Code of Conduct to be updated or amended at any time.