



CONDITIONS OF USE

- Sensory Room tickets may be cancelled where there are circumstances beyond our control, we will look at alternatives where possible, but this is not a guarantee.
- In order to maximise the number of people able to use the sensory room, it will be restricted to a maximum of 3 times per season per child/carer/parent/family etc. This will include one Category 1 fixture and two Category 2 fixtures to ensure fair distribution amongst users.
- Tickets for the sensory room will be sold in pairs. The individual who needs it plus a carer / parent. This is to ensure everyone gets an opportunity to experience the sensory room.
- The sensory room will be supervised by 2 Sensory Room Assistants who have a background and training in hidden disabilities such as autism, and the instructions of the Sensory Room Assistant must be adhered to.
- The sensory room is designed to be a conduit, where suitable, to the general seating areas of the stadium and overall experience.
- Anyone found misusing the sensory room, its equipment, or being abusive to staff will be excluded and may be removed there and then as per ground regulations.
- The sensory room is subject to the same ground restrictions as the general seating areas, i.e. No alcohol to be consumed in sensory room, no smoking, searched on entry etc. The Club reserves the absolute right to refuse entry to the ground or eject anyone from the ground who fails to comply with ground regulations.
- We ask that no open drinks containers and no food items are taken into the sensory room, except those provided by us. This will prevent smells and textures from being spilt on floor and making it an uncomfortable setting for some.
- The Club has the right to ask for proof of disability, this is to ensure that the room is utilised by those who need it and to fulfil the aim of the room.