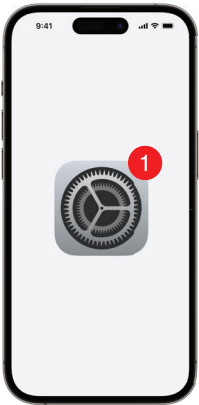




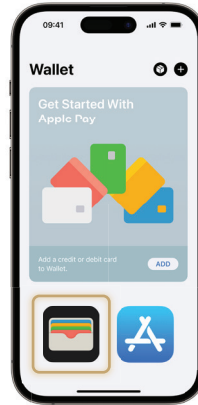
HOW TO DOWNLOAD YOUR TICKET TO YOUR APPLE WALLET

HOSPITALITY TICKETS



STEP 1:

To ensure your iPhone/Apple Watch is compatible with Digital Ticketing you must install the most recent IOS and WatchOS.

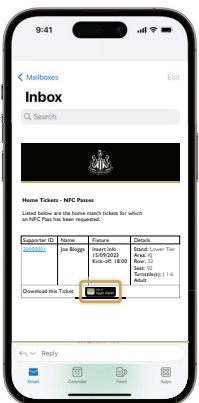


STEP 2:

ENSURE APPLE WALLET IS INSTALLED.

Before downloading your Pass, ensure your Apple Wallet is installed on your iPhone/Apple Watch.

If not, you will need to re-download this from the App Store.

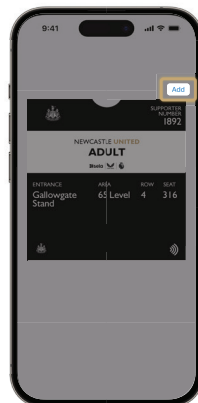


STEP 3:

CHECK YOUR EMAILS.

Before the fixture you will receive an email with a link to download your Mobile Pass to your Apple Wallet.

Keep an eye on your emails and **download your Pass at the earliest opportunity.**



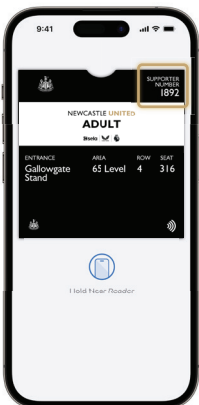
STEP 4:

DOWNLOAD YOUR PASS.

Once you have received your email, you will see a button within the email asking you to **'Add to Apple Wallet'**.

Hit this button and follow the on-screen instructions, then **press 'Add'**

If you have an Apple Watch, your Mobile Pass will automatically be added there also.



STEP 5:

CHECK YOUR MOBILE PASS IS STORED IN YOUR APPLE WALLET.

Click on the Wallet icon to open your Apple Wallet to ensure your Newcastle United Pass is visible and your **details are correct.**

To your mobile pass is valid and correct make sure you have automatic updates turned on.



YOU'RE ALL DONE!

We look forward to welcoming you to St. James' Park. Remember to arrive in good time so you have plenty of time to enter the stadium.

Need to share tickets with your guests?

Forward the ticket email to them and ask them to download their ticket to their Apple Wallet or Google Wallet. Please note, tickets can only be downloaded once so each guest should only download their ticket, unless they are using their device for multiple guests.